



# ***ENTERPRISE TECHNOLOGY SOLUTIONS INC.***

## ***QUALITY & INFORMATION SECURITY POLICY***

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**Enterprise Technology Solutions Inc.**

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ISO 9001:2015

## ***Quality Policy***

Quality products & services; exceptional care throughout customer journey

Enterprise Technology Solutions Inc. highly values all its customers, distributors, vendors and partners and takes pride in providing them with high quality products and services in compliance with contractual requirements.

***With relentless focus on going the extra-mile throughout the customer journey, ETS offers compliant/technically acceptable products of highest quality at lowest possible prices to the US Federal and State clients.***

We commit ourselves to:

- Meeting or exceeding customer and stakeholders' requirements of our products and services
- Utilizing suitable resources to meet or exceed these requirements
- Continually examine and improve our policies and practices to enhance quality management
- Improve efficiency by using lean principles and related tools



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ISO/IEC 27001:2022(E)

## *Information Security Policy*

ETSI has implemented a robust Information Security Management System (ISMS) to safeguard its information assets. The key principles of this policy are as follows:

- The ISMS is fully aligned with ISO 27001, ensuring compliance with all relevant legal, regulatory, and contractual requirements.
- The confidentiality, integrity, and availability of all corporate assets (including information and personnel) are secured through effective security controls and risk management.
- Business continuity plans, including disaster recovery protocols, are established, tested, and maintained to ensure resilience in case of incidents.
- All personnel receive training on information security practices and their specific roles and responsibilities to uphold security standards.
- Data protection measures are implemented in compliance with applicable laws and ETSI's internal policies, ensuring the privacy and security of all personal information.

This policy demonstrates ETSI's commitment to maintaining a secure operational environment and protecting its information assets.